

Gender-Based Violence (GBV) Referral Pathways

The Gambia

IF A SURVIVOR DISCLOSES GENDER-BASED VIOLENCE TO SOMEONE TRUSTED, THE FOLLOWING PROCEDURES SHOULD BE ADHERED:

IMMEDIATE RESPONSE

- Respect the confidentiality and wishes of the survivor.
- Provide reliable and comprehensive information on the available services.
- When family/guardians make decision on behalf of the child, ensure the best interest of the child is given priority. Preferably, the accompanying adult should be selected by the child.
- Support survivors of rape to access medical care within 72 hours.

- ✓ DO believe the survivor. Reassure the survivor that this was not his /her fault.
- ✓ DO make sure that both you and the survivor are safe to avoid incidence of harm.
- ✓ DO provide practical care and support (e.g. offer water, somewhere to sit, etc.)
- ✓ DO listen to the person without asking questions.
- ✓ DO be aware of and set aside your own judgments.
- ✓ DO respect the right of the survivors to make their own decision.
DO inform about available option of services, do not give advice.
- ✓ DO limit the number of people informed about the case (refer the case confidentially to appropriate GBV focal point, and only with the informed consent of the survivor).







- ✓ DO NOT force help on people, be intrusive or pushy.
- ✓ DO NOT pressure the survivor into providing information or further details
- ✓ DO NOT doubt or contradict the survivor.
- ✓ DO NOT investigate the situation or provide advice
DO NOT mediate between the survivor and perpetrator or a third person (e.g. family).
- ✓ DO NOT write down or share details of the incident or personal details of the survivor
- ✓ DO NOT assume you know what a survivor wants or needs. Some actions may put the survivor at further risk of stigma, retaliation, or harm.







ALWAYS PRACTICE SURVIVOR CENTERED APPROACH





- PRIORITIZE the needs, wishes, and decisions the survivor.
- ENSURE the survivor makes ALL decisions about accessing services.
- NEVER blame the survivor.
- Be patient, be a GOOD LISTENER, and be NON- JUDGEMENTAL.











GBV Service Points/ Source/Team	Name of the Agency	Type of GBV Services Available	Working Area & Contact Info
 Medical and Health Care Services	<p>MoH</p> <p>One-stop center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>EFSTH Dr. Kumba Senghore - 3656404</p> <p>Sarjo Cham- 5320788</p> <p>KANIFING GENERAL HOSPITAL Dr Babanding Daffeh - 2744775</p> <p>Amanda Bayor Cole - 5320976</p> <p>BUNDUNG MATERNAL & CHILD HOS Dr. Stephanie Sylva - 7972037</p> <p>Aminata Jeng- 5321007</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>Orange Center</p> <p>One-Stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND- Silvia Lorenzo Phone: 7399786</p> <p>ORANGE CENTER- Jainaba Njie Phone: 7399786</p> <p>BUNDUNG OSC- Aminata Jeng Phone: 5321007</p> <p>KANIFING OSC- Amanda Bayoh Phone: 5320976</p> <p>EFSTH - Sarjo Cham Phone: 5320788</p> <p>ORANGE CENTER Fatou Faye Phone: 5320982</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>KAIRABA POLICE STATION GENDER AND CHILD WELFARE OFFICER Yamoundow Jagne Phone: 7801043/3939360</p> <p>SERREKUNDA POLICE STATION Jainaba Bahoum Phone: 7776983/3043147</p>





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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>BRIKAMA DISTRICT HOSPITAL Dr. Abdulhamid Kante Phone: 9835140/3302010</p> <p>BRIKAMA OSC Isatou Jammeh Phone- 5320995</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>Orange Shelter</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>ORANGE CENTER Jainaba Njie Phone: 7399786</p> <p>Fatou Faye- 5320982</p> <p>BRIKAMA OSC Isatou Jammeh Phone- 5320995</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>BRIKAMA POLICE STATION GENDER AND CHILD WELFARE OFFICER Foday Ceasay Phone: 3950074</p>





LOWER RIVER REGION

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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>SOMA DISTRICT HOSPITAL Binta Manneh Phone: 7740300/3812340</p> <p>SOMA OSC Binta Manneh Phone: 5320994</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>SOMA OSC Binta Manneh Phone: 5320994</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>SOMA POLICE STATION GENDER AND CHILD WELFARE OFFICER Kaddy Bah Phone: 2420764</p>

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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>BANSANG GENERAL HOSPITAL Dr. Edrisa Jawo Phone:: 2848963</p> <p>BANSANG OSC Muhammed Jatta Phone: 5320789</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>BANSANG OSC Muhammed Jatta Phone: 5320789</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>JANJANBUREH POLICE STATION Adama Janneh Phone: 3970305</p>

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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>BASSE DISTRICT HOSPITAL Dr. Modou Alieu Jallow Phone: 3368675</p> <p>BASSE OSC Musa Nasso Phone: 3933032</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>BASSE OSC Musa Nasso Phone: 3933032</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>BASSE POLICE STATION GENDER AND CHILD WELFARE OFFICER Mattarr Saidykhan Phone: 3286189</p>

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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>FARAFENNI GENERAL HOSPITAL Dr. Deyda Ndow Phone: 2931949/3040890</p> <p>FARAFENNI OSC Fatou L.M Cham Phone: 3764570</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>FARAFENNI OSC Fatou L.M Cham Phone: 3764570</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>AMDALAI POLICE STATION GENDER AND CHILD WELFARE OFFICER Fatou Jawara Phone: 3970450</p>

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 Medical and Health Care Services	<p>MoH</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - History taking - Medical Examination - Physical examinations - Physical Care - Medical Reports for legal action - Treatment and Post Exposure Prophylaxis (PEP) - Clinical Management of Rape 	<p>ESSAU DISTRICT HOSPITAL Dr. Ebou Mbowe Phone: 2104729</p> <p>ESSAU OSC Modou Jobe Phone: 2206655</p>
 Psychosocial Support	<p>Peace of Mind</p> <p>One-stop Center</p>	<ul style="list-style-type: none"> - Initial assessment of survivors - Medical & health - Counselling - Social Services, - Mental health support - Provision of information to the survivors - Referral to other services 	<p>PEACE OF MIND Silvia Lorenzo Phone: 7399786</p> <p>ESSAU OSC Modou Jobe Phone: 2206655</p>
 Legal Services	<p>FLAG</p> <p>MOJ</p>	<ul style="list-style-type: none"> - Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques 	<p>FLAG Sohna Jaw - Phone: 7130450</p> <p>MOJ Ella R. Dougan Phone: 7130450</p>
 Safety & Security	<p>Police (GPF)</p>	<ul style="list-style-type: none"> - Protection & security - PFA services. - Investigation - Provide safety & Security. - Prosecution - Evidence gathering & data collection - Referral to AG chambers 	<p>AMDALAI POLICE STATION GENDER AND CHILD WELFARE OFFICER Fatou Jawara Phone: 3970450</p>