Gender-Based Violence (GBV) Referral Pathways

The Gambia

IF A SURVIVOR DISCLOSES GENDER-BASED VIOLENCE TO SOMEONE TRUSTED. THE FOLLOWING PROCEDURES SHOULD BE ADHERED:

IMMEDIATE RESPONSE

- Respect the confidentiality and wishes of the survivor.
- Provide reliable and comprehensive information on the available services.
- When family/guardians make decision on behalf of the child, ensure the best interest of the child is given priority. Preferably, the accompanying adult should be selected by the child.
- Support survivors of rape to access medical care within 72 hours.
 - ✓ DO believe the survivor. Reassure the survivor that this was not his /her fault.
 - ✓ DO make sure that both you and the survivor are safe to avoid incidence of harm.
 - ✓ DO provide practical care and support (e.g. offer water, somewhere to sit, etc.)
 - ✓ DO listen to the person without asking questions.
 - ✓ DO be aware of and set aside your own judgments.
 - ✓ DO respect the right of the survivors to make their own decision. DO inform about available option of services, do not give advice.
 - ✓ DO limit the number of people informed about the case (refer the case confidentially to appropriate GBV focal point, and only with the informed consent of the survivor).



- DO NOT force help on people, be intrusive or pushy.
- ✓ DO NOT pressure the survivor into providing information or further details
- ✓ DO NOT doubt or contradict the survivor.
- ✓ DO NOT investigate the situation or provide advice
 - DO NOT mediate between the survivor and perpetrator or a third person (e.g. family).
- ✓ DO NOT write down or share details of the incident or personal details of the survivor
- DO NOT assume you know what a survivor wants or needs. Some actions may put the survivor at further risk of stigma, retaliation, or harm.



ALWAYS PRACTICE SURVIVOR CENTERED APPROACH

- PRIORITIZE the needs, wishes, and decisions the survivor.
- ENSURE the survivor makes ALL decisions about accessing services.
- NEVER blame the survivor.
- Be patient, be a GOOD LISTENER, and be NON- JUDGEMENTAL.



SGBV REFERRAL PATHWAY



Psychosocial support





Medical & Health care Services



Safety & Security



Legal Services

GREATER BANJUL AREA

GBV Service Points/ Source/Team	Name of the Agency	Type of GBV Services Available	Working Area & Contact Info
Medical and Health Care Services	MoH One-stop center	 History taking Medical Examination Physical examinations Physical Care Medical Reports for legal action Treatment and Post Exposure Prophylaxis (PEP) Clinical Managment of Rape 	EFSTH Dr. Kumba Senghore - 3656404 Sarjo Cham- 5320788 KANIFING GENERAL HOSPITAL Dr Babanding Daffeh - 2744775 Amanda Bayor Cole - 5320976 BUNDUNG MATERNAL & CHILD HOS Dr. Stephanie Sylva - 7972037 Aminata Jeng- 5321007
Psychosocial Support	Peace of Mind Orange Center One-Stop Center	 Initial assessment of survivors Medical & health Councelling Social Services, Mental health support Provision of information to the survivors Referral to other services 	PEACE OF MIND- Silvia Lorenzo Phone: 7399786 ORANGE CENTER- Jainaba Njie Phone: 7399786 BUNDUNG OSC- Aminata Jeng Phone: 5321007 KANIFING OSC- Amanda Bayoh Phone: 5320976 EFSTH - Sarjo Cham Phone: 5320788 ORANGE CENTER Fatou Faye Phone: 5320982
Legal Services	FLAG MOJ	- Court Representation - Legal advice and legal aid - Prosecution - Mediation- Special communication and negotiation techniques	FLAG Sohna Jaw Phone: 7130450 MOJ Ella R. Dougan Phone: 7130450
Safety & Security	Police (GPF)	 Protection & security Investigation Provide safety & Security. Prosecution Evidence gathering & data collection Referral to AG chambers 	KAIRABA POLICE STATION GENDER AND CHILD WELFARE OFFICER Yamoundow Jagne Phone: 7801043/3939360 SERREKUNDA POLICE STATION

Jainaba Bahoum

Phone: 7776983/3043147

WEST COAST REGION GBV REFERRAL SERVICE DIRECTORY Type of GBV **GBV Service Points/** Name of the Working Area & Services Available Contact Info Source/Team **Agency** - History taking - Medical Examination **BRIKAMA DISTRICT HOSPITAL** MoH - Physical examinations Dr. Abdulhamid Kanteh Medical and Health - Physical Care Phone:9835140/3302010 - Medical Reports for One-stop **Care Services** legal action Center **BRIKAMA OSC** - Treatment and Post Exposure Isatou Jammeh Prophylaxis (PEP) Phone- 5320995 - Clinical Managment of Rape PEACE OF MIND Silvia Lorenzo - Initial assessment Phone: 7399786 of survivors **ORANGE CENTER** - Medical & health Jainaba Njie Peace of Mind - Councelling Phone: 7399786 Psychosocial Support - Social Services, Orange Shelter - Mental health support Fatou Faye- 5320982 - Provision of information One-stop to the survivors **BRIKAMA OSC** Center - Referral to other services Isatou Jammeh Phone- 5320995 - Court Representation **FLAG** - Legal advice and legal aid Sohna Jaw -- Prosecution Phone: 7130450 **FLAG Legal Services** - Mediation-Special MOJ communication and MOJ Ella R. Dougan negotiation techniques Phone: 7130450



Police (GPF)

- Protection & security
- PFA services.
- Investigation
- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

BRIKAMA POLICE STATION GENDER AND CHILD WELFARE OFFICER

Foday Ceesay Phone: 3950074 GBV REFERRAL SERVICE DIRECTORY

LOWER RIVER REGION

GBV Service Points/ Source/Team

Name of the **Agency**

Type of GBV Services Available Working Area & Contact Info



Medical and Health **Care Services**

MoH

One-stop Center

- History taking
- Medical Examination
- Physical examinations
- Physical Care
- Médical Reports for legal action
- Treatment and Post Exposure Prophylaxis (PEP)
- Clinical Managment of Rape

SOMA DISTRICT HOSPITAL

Binta Manneh

Phone:7740300/3812340

SOMA OSC

Binta Manneh Phone: 5320994



Peace of Mind

One-stop Center

- Initial assessment of survivors
- Medical & health
- Councelling
- Social Services,
- Mental health support
- Provision of information to the survivors
- Referral to other services

PEACE OF MIND

Silvia Lorenzo Phone: 7399786

SOMA OSC

Binta Manneh Phone: 5320994



Legal Services



MOJ

- Court Representation
- Legal advice and legal aid
- Prosecution
- Mediation-Special communication and negotiation techniques

FLAG

Sohna Jaw -Phone: 7130450

MOJ

Ella R. Dougan Phone: 7130450



Police (GPF)

- Protection & security
- PFA services.
- Investigation
- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

SOMA POLICE STATION GENDER AND CHILD WELFARE OFFICER

Kaddy Bah Phone: 2420764 GBV REFERRAL SERVICE DIRECTORY

CENTRAL RIVER REGION

Type of GBV **GBV Service Points/** Name of the Working Area & Services Available Contact Info Source/Team Agency - History taking - Medical Examination **BANSANG GENERAL HOSPITAL** - Physical examinations Dr. Edrisa Jawo MoH - Physical Care Phone:: 2848963 Medical and Health - Médical Reports for **BANSANG OSC Care Services** One-stop legal action Muhammed Jatta Center - Treatment and Post Exposure Phone: 5320789 Prophylaxis (PEP) - Clinical Managment of Rape - Initial assessment PEACE OF MIND of survivors Silvia Lorenzo - Medical & health Phone: 7399786 Peace of Mind - Councelling Psychosocial Support - Social Services, **BANSANG OSC** One-stop - Mental health support Muhammed Jatta Center - Provision of information Phone: 5320789 to the survivors - Referral to other services - Court Representation **FLAG** Sohna Jaw -- Legal advice and legal aid Phone: 7130450 - Prosecution **FLAG Legal Services** - Mediation-Special MOJ MOJ communication and Ella R. Dougan negotiation techniques Phone: 7130450 - Protection & security - PFA services. - Investigation

Safety & Security

Police (GPF)

- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

JANJANBUREH POLICE STATION

Adama Janneh Phone: 3970305 GBV REFERRAL SERVICE DIRECTORY

UPPER RIVER REGION

GBV Service Points/ Source/Team

Name of the Agency

Type of GBV Services Available Working Area & Contact Info



Medical and Health Care Services

MoH

One-stop Center

- History taking
- Medical Examination
- Physical examinations
- Physical Care
- Medical Reports for legal action
- Treatment and Post Exposure Prophylaxis (PEP)
- Clinical Managment of Rape

BASSE DISTRICT HOSPITAL

Dr. Modou Alieu Jallow Phone:3368675

BASSE OSC

Musa Nasso Phone: 3933032



Psychosocial Support

Peace of Mind

One-stop Center

- Initial assessment of survivors
- Medical & health
- Councelling
- Social Services,
- Mental health support
- Provision of information to the survivors
- Referral to other services

PEACE OF MIND

Silvia Lorenzo Phone: 7399786

BASSE OSC

Musa Nasso Phone: 3933032



Legal Services

FLAG MOJ - Court Representation

- Legal advice and legal aid
- Prosecution
- Mediation-Special communication and negotiation techniques

FLAG

Sohna Jaw -Phone: 7130450

MOJ

Ella R. Dougan Phone: 7130450



Safety & Security

Police (GPF)

- Protection & security
- PFA services.
- Investigation
- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

BASSE POLICE STATION GENDER AND CHILD WELFARE OFFICER

Mattarr Saidykhan Phone: 3286189

NORTH BANK EAST REGION

GBV REFERRAL SERVICE DIRECTORY Type of GBV **GBV Service Points/** Name of the Working Area & Services Available Contact Info Source/Team **Agency** - History taking **FARAFENNI GENERAL HOSPITAL** - Medical Examination Dr. Deyda Ndow - Physical examinations Phone: 2931949/3040890 MoH - Physical Care Medical and Health - Medical Reports for **Care Services** One-stop **FARAFENNI OSC** legal action Center Fatou L.M Cham - Treatment and Post Exposure Phone: 3764570 Prophylaxis (PEP) - Clinical Managment of Rape - Initial assessment of survivors PEACE OF MIND - Medical & health - Councelling Silvia Lorenzo Peace of Mind Phone: 7399786 - Social Services, Psychosocial Support - Mental health support One-stop - Provision of information **FARAFENNI OSC** Center Fatou L.M Cham to the survivors Phone: 3764570 - Referral to other services **FLAG** - Court Representation Sohna Jaw -- Legal advice and legal aid Phone: 7130450 **FLAG** - Prosecution **Legal Services** - Mediation-Special MOJ MOJ communication and Ella R. Dougan Phone: 7130450 negotiation techniques



Police (GPF)

- Protection & security
- PFA services.
- Investigation
- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

AMDALAI POLICE STATION GENDER AND CHILD WELFARE OFFICER

Fatou Jawara Phone: 3970450

NORTH BANK WEST REGION

GBV Service Points/ Source/Team Name of the Agency

Type of GBV Services Available Working Area & Contact Info



Medical and Health Care Services

MoH

One-stop Center

- History taking
- Medical Examination
- Physical examinations
- Physical Care
- Médical Reports for legal action
- Treatment and Post Exposure Prophylaxis (PEP)
- Clinical Managment of Rape

ESSAU DISTRICT HOSPITAL

Dr. Ebou Mbowe Phone: 2104729

ESSAU OSC

Modou Jobe Phone: 2206655



Peace of Mind

One-stop Center

- Initial assessment of survivors
- Medical & health
- Councelling
- Social Services,
- Mental health support
- Provision of information to the survivors
- Referral to other services

PEACE OF MIND

Silvia Lorenzo Phone: 7399786

ESSAU OSC

Modou Jobe Phone: 2206655



Legal Services

FLAG MOJ - Court Representation

- Legal advice and legal aid
- Prosecution
- Mediation- Special communication and negotiation techniques

FLAG

Sohna Jaw -Phone: 7130450

MOJ

Ella R. Dougan Phone: 7130450



Police (GPF)

- Protection & security
- PFA services.
- Investigation
- Provide safety & Security.
- Prosecution
- Evidence gathering & data collection
- Referral to AG chambers

AMDALAI POLICE STATION GENDER AND CHILD WELFARE OFFICER

Fatou Jawara Phone: 3970450